

Complaint Process Workgroup- Brookline Public Health Building-Small Conference Room

6:15pm-7:15pm

01/12/2016

Agenda

1. Approval of 12/8/15 meeting minutes.
2. Discussion and possible vote on proposed complaint process guidelines.
3. Discussion and possible vote on letter for complaints to sign when filing complaints.
4. Discussion of SM request for amendment to minutes dated 4/09/2015.
5. Meeting Adjourned