

## RESOURCES FOR BROOKLINE RESIDENTS WITH DISABILITIES DURING COVID-19

For answers to your questions about the Coronavirus (COVID-19), you can:

- Visit [brooklinecovid19.com](http://brooklinecovid19.com)
- Call Brookline's COVID Call Center at **617-879-5636** (8 AM - 5 PM; M-F) – for COVID-19 resource questions
  - **The COVID Call Center can help connect you to all the resources below – and many more!**
- Brookline's Public Health Department: **617-730-2300** (9 AM - 5 PM; M-F) – for individual medical questions
  - Messages left after hours will be returned the next day
- Call Commonwealth **2-1-1** (24 hours a day, 7 days a week)

### *If you need food...*

#### **Brookline Food Pantry/Brookline Thrives**

**(617) 800-5339 | <http://www.brooklinefoodpantry.org/>**

Brookline Food Pantry is operating under emergency protocols. Documentation is not required to receive food.

Locations:

15 St. Paul Street, St. Paul Church

- W: 3 pm-6 pm; TH: 11 am-2 pm

55A Egmont Street, Community Room

- TH: 3 pm-7 pm; SAT: 10 am-1 pm

226 High Street, Community Room

- TU: 3 pm - 7 pm

#### **Grocery Stores**

**Governor Charlie Baker has ordered all grocery stores and drugstores set aside one hour of shopping per day for seniors/at risk shoppers.**

Contact your local grocery store or drugstore to confirm shopping hours.

#### **MASS 211**

**211 | [mass211.org](http://mass211.org)**

Statewide information about food pantries, meal sites, senior dining sites, & more.

### *If you need mental health assistance...*

#### **The Brookline Center**

**(617) 277-8107 | [brooklinecenter.org/](http://brooklinecenter.org/)**

The Brookline Center is taking new clients and is providing services through telehealth visits.

#### **MASSHEALTH**

**[mass.gov/coronavirus-disease-covid-19-and-masshealth](http://mass.gov/coronavirus-disease-covid-19-and-masshealth)**

Resources and information related to the coronavirus for MassHealth applicants, members, & providers.

#### **The Safety Net Fund Program**

**617-277-8107 – ask for Safety Net staff**

Provides assistance to Brookline community members in crisis, covering the costs of rent, utilities, food, and other basic needs.

### *If you use PCA/Home Health Services...*

#### **PCA HOTLINE**

**1-844-422-6277**

This is a dedicated hotline through MassOptions that will connect MassHealth PCA Consumers with home health services in their region in the event their PCA is not available.

#### **PCA WORKFORCE COUNCIL**

**[mass.gov/doc/ltss-provider-updates-for-covid-19](http://mass.gov/doc/ltss-provider-updates-for-covid-19)**

Guidance and updated regulations for Personal Care Attendants & home care consumers.

**PCAs are considered essential workers during this State of Emergency. MassHealth has temporarily suspended the PCA overtime cap, & is also allowing family members to be considered for hire through home health agencies.**

### *If you need Wheelchair Repairs...*

#### **Numotion**

**(866) 735-2313 | [numotion.com](http://numotion.com)**

Numotion provides repairs to wheelchairs and mobility devices. They are open for business during COVID-19. You do not need to be a client to seek services.

### *If you are 55+...*

#### **Brookline Council on Aging**

**617-730-2777 | 617-730-2770**

**<https://www.brooklineseniorcenter.org/>**

Brookline Council on Aging is currently closed to the public. Social workers will return messages left at the numbers above.

If you need this guide in other languages, please contact the Office of Diversity, Inclusion and Community Relations at 617.730.2326 | [brooklinema.gov/545/Diversity-Inclusion-Community-Relations-](http://brooklinema.gov/545/Diversity-Inclusion-Community-Relations-)

*If you need Internet access...*

**Free Comcast Internet Essentials**

885.846.8376 | [internetessentials.com](http://internetessentials.com)

New Internet Essentials customers will receive two free months of Internet service; \$9.95/mo. **Available to all qualified low-income households. Apply by 4/30/20. All public housing residents are pre-qualified.**

*If you don't have a place to stay tonight or need affordable housing...*

**MA Dept of Housing & Community Development, Emergency Housing Assistance**

866-584-0653 | [mass.gov/how-to/find-emergency-family-shelter](http://mass.gov/how-to/find-emergency-family-shelter)

Shelter services for families.

**Brookline Housing Authority**

617-277-2022 | [brooklinehousing.org](http://brooklinehousing.org)

BHA continues to operate and provide services safely to residents. BHA offices are closed except to emergency personnel. Staff can be reached via email and are checking work voicemails remotely. **With guidance from HUD and DHCD, BHA is not pursuing evictions for non-payment of rent until further notice.**

*If you experience discrimination or mistreatment by your landlord or employer...*

**Office of Diversity, Inclusion & Community Relations**

617-730-2326 | [brooklinema.gov/545/Diversity-Inclusion-Community-Relations](http://brooklinema.gov/545/Diversity-Inclusion-Community-Relations)

Contact if you have been discriminated against in receiving housing, public services, accommodations or employment.

*If you are looking for legal help...*

**DISABILITY LAW CENTER**

617-723-8455 | [dlc-ma.org](http://dlc-ma.org)

Provides legal advocacy on disability issues that promote the fundamental rights of all people with disabilities to participate fully and equally in the social and economic life of Massachusetts.

**LAWYERS FOR CIVIL RIGHTS**

617-981-4308 | [lawyersforcivilrights.org/coronavirus](http://lawyersforcivilrights.org/coronavirus)

Free legal support to individuals, families, community groups, and small businesses in response to COVID-19.

*If you are a survivor of domestic violence...*

**Domestic Violence Unit, Brookline PD**

617-730-2720 | [brooklinepolice.com/165/Domestic-Violence](http://brooklinepolice.com/165/Domestic-Violence)

**Additional resources:**

[brooklinema.gov/DocumentCenter/View/20198/Domestic-Violence-Roundtable-Brochure?bidId=](http://brooklinema.gov/DocumentCenter/View/20198/Domestic-Violence-Roundtable-Brochure?bidId=)

*If you are a worker...*

**Massachusetts Attorneys General**

617-727-3465 | [mass.gov/how-to/file-a-workplace-complaint](http://mass.gov/how-to/file-a-workplace-complaint)

Accepts online complaints related to minimum wage, overtime payment, sick time, meal breaks, and worker protections.

*If you are Applying for Unemployment...*

**Unemployment & COVID-19 handbook**

617-626-6800 | [mass.gov/unemployment-insurance-ui-online](http://mass.gov/unemployment-insurance-ui-online)

Information to assist workers and employers with unemployment.

*If you own a small business...*

**Planning and Community Development**

617-730-2130 | [brooklinema.gov/305/Business-Commercial-Areas-Information](http://brooklinema.gov/305/Business-Commercial-Areas-Information)

Support for business owners.

*If you are a student or teacher...*

**Brookline Public Schools**

[brookline.k12.ma.us/coronavirus](http://brookline.k12.ma.us/coronavirus)

The Public Schools of Brookline will be closed until at least May 4, 2020. Information for both students and educators is available at the link above.

*Other Guides*

**MASSACHUSETTS ATTORNEY GENERAL**

[mass.gov/guides/resources-during-covid-19](http://mass.gov/guides/resources-during-covid-19)

**MASSLEGALHELP**

[masslegalhelp.org/health-mental-health/covid-19](http://masslegalhelp.org/health-mental-health/covid-19)

**SOCIAL SECURITY ADMINISTRATION**

[SSA.gov/coronavirus](http://SSA.gov/coronavirus)

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